

HFA Supported Living Services

What is Supported Living?

Supported Living Services enable people to live independently in their own home. This could be a flat, house or bungalow.

People can decorate their accommodation in any way they wish, have friends to visit and have full control of how they live. Their support and care plan will be designed with them, their family and their circle of support.

Supported Living	Residential Care
<ul style="list-style-type: none">• Own home or tenancy/occupancy licence.• As a tenant/occupant or homeowner the person has a right to choose who provides their support and can change support arrangements without moving home or move home without changing support arrangements.• As a tenant/occupant or homeowner the person has a right to choose who they live with if anyone.• Tenant/occupants and homeowners have rights to full welfare benefits including housing benefit, income support and disability living allowance.• Can access Direct Payments, Personal Budget, Supporting People funding for support Grant, Independent Living Fund for support.	<ul style="list-style-type: none">• Licence agreement with no security of tenure.• Support is provided as part of a package with housing and either element cannot be changed without impacting on the other.• Good practice in residential care dictates that housemates should be well matched as much as possible but in practice many people live with people they do not choose to live with.• People in residential care have rights to limited amounts of welfare benefits and most people access a residential care allowance of approximately £20 per week to purchase personal belongings, clothes and holidays• Cannot access most additional benefits/funding.

Our delivery model is based on the Reach Standards for Supported Living:

- I choose who I live with
- I choose where I live
- I have my own home
- I choose how I am supported
- I choose who supports me
- I get good support
- I choose my friends and relationships
- I choose how to be healthy and safe
- I choose how to take part in my community
- I have the same rights and responsibilities as other tenant/occupants
- I get help to make changes in my life

Hoffmann Foundation will work with each tenant/occupant (including, where appropriate their advocate, family and other professionals) to design their individual support plan, based on their assessed needs and what is important to them in living their life.

Tenant/occupants will live in shared accommodation with no more than five other people. Each tenant/occupant will have an individual tenancy/occupancy agreement directly with the Housing Association and will, through their care and support package, receive the support they need to fulfil their responsibilities.

What you can expect from HFA Supported Living?

- Tenant/occupants will be treated as an individual and their service will promote dignity, privacy, independence, choice and rights.
- Support Workers will acknowledge that they are visitors in the tenant/occupant's home and act accordingly.
- Tenant/occupants' gender, sexual orientation, age, ability, race, religion, culture and lifestyle will be acknowledged and respected.
- We will recognise the right of tenant/occupants to exercise the maximum possible control over the services they receive.
- We will provide support for tenant/occupants' carers, whether relatives, advocates or friends and recognise the rights of the family members.
- We recognise that tenant/occupant's needs and aspirations and support networks will change over time. We will ensure that our service is able to respond sensitively and flexibly.
- We aim to increase opportunities for employment, leisure and education for everyone supported.
- We will facilitate inclusion within the social life of the local community.
- We will support each tenant/occupant to access specialist provision e.g. Speech and Language Therapy, as and when required.
- It is our role to ensure that tenant/occupants are offered and can respond to choices.
- We shall enable tenant/occupants to achieve inclusion into ordinary society, through access and control over their own resources.

Key Principles

- Our service will be person centred focused, and viewed in the context of the person's whole life experience.
- Account will be taken of cultural background, experience of and wishes regarding the nature of the services and how they are provided i.e. our service will be sensitive to ethnicity, gender, age, impairment and sexual orientation.
- Acknowledgement of the right of all to participate meaningfully in mainstream activities and provide any support needed to do so.
- We will provide choice through flexibility and diversity of our service delivery.
- We will maximise opportunities for financial autonomy for each tenant/occupant.
- We recognise that advocacy is desirable to make informed choices.
- We will provide opportunities for all stakeholders to be involved in the implementation, monitoring and evaluation of his service.
- We will ensure that our staff hold the appropriate qualification, experience and on-going training to support the principles developed above.

Service Model

Our model is designed to give maximum opportunity for tenant/occupants to live independently whilst retaining the security of knowing that support is there for the unexpected.

Tenant/occupants will live in properties with ideally no more than 5 tenancies. Hoffmann Foundation's staff will provide the support required for individual tenant/occupants to live safely in their own home, enjoy community based activities and exercise their rights as contributing members of society.

The tenancy/occupancy is shared between people who have chosen to live together. Each tenant/occupant has their own bedroom, which they are able to lock - the living areas, kitchen and bathrooms are shared facilities.

Each property will have core staffing. Staff are there for any member of the household and will support tenant/occupants with their shared household responsibilities; providing support for group activities and events outside the home.

In addition, each tenant/occupant will have a team of staff to support them on a one-to-one basis as needed, including: community activities, independent living skills, arranging and attending appointments, money management and health care. Where there is an assessed need for 2:1 support, they would provide second person assistance. This flexible team will work shift patterns designed around the tenant/occupant and how they live and not the needs of the household.

If a tenancy/occupancy becomes available in the house, we will support the remaining tenant/occupants to work with the housing provider to identify another suitable tenant/occupant. We will use person centred tools to help facilitate decision making processes and utilise support from advocates, family members or any other appropriate person the tenant/occupant wish to have involved.

Tenant/occupants will be supported to manage their home exercising the same rights of choice and autonomy as any other person living in their own home.

Support and Living Costs

Tenant/occupants will have a budget for care and support allocated by the local authority which has been agreed with them and their advocates to provide the support needed.

Some of the hours allocated will be put towards shared household support (Core Team) with the further hours being used on a 1:1 basis to support the tenant/occupant live independently in the way they chose.

With tenant/occupants responsible for the payment of rent, utilities and general living costs, a key element of the service will be to provide support for household and money management. They will receive support to ensure they receive the benefits to which they are entitled, including Housing Benefit and Personal Independence Payments.

Support Planning

HFA will make sure that:

- Our staff are able to understand the level of support needed by working with tenant/occupant's their health and social care professionals, family members, advocates or anyone else who is important to them.
- We will help tenant/occupants to ensure that they have been able to understand their tenancy/occupancy agreement and its responsibilities, complete housing benefit claims and inform the DWP.
- We will complete a Needs Risk Assessment for each person supported and their circle of support, which provides an opportunity to shape the support provided and enable us to understand what is important to and for them.
- We will help identify any areas of risk and then draw up your support plan with them. We will also make sure that all tenant/occupants have a communication plan, a hospital passport and any other monitoring systems in place which they may need.

HOFFMANN FOUNDATION FOR AUTISM

Registered Head Office

4 Gordon Avenue
Stanmore
Middlesex HA7 3QD

Head Office:

2nd Floor
1a Leeds Place
London N4 3RF

Tel: 020 7269 6930

Fax: 020 7269 6940

Email: info@hfa.org.uk

Web: www.hfa.org.uk